

English Pharmacy Board 6 February 2008

**PUBLIC BUSINESS**

## **Harmonisation of Accreditation**

### **Purpose**

To inform the Board of progress made in engagement and roll-out of the HAG scheme nationally.

### **Strategic objective domain**

- Influencing and enabling the development of the pharmacist to play a more inclusive part in healthcare, public health and social care

### **Recommendations**

The England Pharmacy Board is asked to support the recommendations in this paper.

#### **1. Background**

The North West Harmonisation of Accreditation scheme was presented to the England Board at its July 2007 meeting, where it was agreed that it was an excellent scheme and should be adopted across the country.

At its October meeting the Board discussed further how practically this could be achieved. It agreed that it would support the expansion of the Harmonisation of Accreditation Group (HAG) from a regional to a national group. The Board agreed to put this proposal to the NW HAG, along with its offer of support.

#### **2. NW Harmonisation of Accreditation Group meeting, 11<sup>th</sup> December 2007**

The Society attended this meeting and presented its suggestion. It was well received by the group, who agreed to the idea of a national roll-out of the scheme, and to the support of the English Pharmacy Board. The ideas generated by the Board were discussed.

The HAG felt that the success of the scheme in the NW was based both on its local collaborative approach and the involvement of representatives of national organisations (eg NPA, PSNC, CPPE, CCA). There would be a risk that a new national group might lose the impetus established by the NW HAG and not be as successful. It was agreed, therefore, that the best way forward would be to promote the idea of a network of 'Regional HAGs' linked to the NW HAG on which the national organisations would continue to be represented. Regional HAGs could decide locally how they would take forward and implement this work but be guided by the original NW group. As well as a solution that would fit local circumstances, this model would allow for a greater productivity through the sharing of work.

However, it was also noted that this regional network could place at risk the key objective of HAG— i.e. common standards adopted across an area. It would be unacceptable for one HAG to have a different Competency & Training Framework document to another HAG for the same enhanced service. It would need to be made clear, therefore, that any Region signing up to the HAG scheme would have to accept the content of agreed specific frameworks. In order to facilitate this, there would need to be a coordinating National HAG. This role would be conducted by the NW HAG initially, with a view to developing a national 'liaison group' when other regional groups were established.

In practice it may come to pass that Regional HAGs, developed in this way, may themselves eventually question their purpose and choose to come together to form a national HAG.

It was decided that the best way to get this process started would be to host a national event, aimed at PCT and SHA pharmacy leads who commission Community Pharmacy Enhanced Services. This event would;

- Describe in detail the HAG scheme and how to get further information
- Explain the structure and design of HAG Competency & Training Frameworks
- Outline how the HAG Competency & Training Frameworks are developed
- Describe the benefits of the HAG scheme
- Describe how the scheme can be taken forward locally and ways of promoting HAG to local Health Commissioners
- Offer membership to the NW HAG to representatives from other Regions, or alternatively, if Regions wish to establish their own groups, show how to set up groups, identify communication / joint working arrangements

### **3. National Promotion of the Scheme**

The NW HAG agreed with the England Pharmacy Board that the scheme should be nationally promoted and agreed to organise a national event in conjunction with the EPB. It was felt the national event would mark a useful practical start to this process but should be followed up with strategic support;

- Official support from national pharmacy bodies (e.g. RPSGB, PSNC & NPA) as currently enjoyed by the NW HAG
- Endorsement from the Department of Health
- Promotion to the wider NHS, Public Health and Medical professions.

A flyer for the event due to be held on 26 February 2008 is attached at **Appendix 1**.

### **4. Role of the England Pharmacy Board**

The NW HAG thanked the England Board for its praise, and felt that the EPB could support in the following way;

- Administrative and financial support to the 'HAG national liaison group'
- Administrative support and funding for the national event
- Organisation and implementation of the strategic support required for the national promotion of HAG.

Paul Gimson  
Lead Pharmacist for Long-Term Conditions



This event is hosted by the NW Harmonisation of Accreditation Group and launches the possible roll out of the HAG scheme nationally.

### Objectives for the Conference:

- Describe in detail the HAG scheme and its benefits.
- Explain the structure and design of HAG Competencies and Training Frameworks.
- Explore how the HAG scheme can be taken forward locally by Regions.
- Describe how to promote HAG to local Health Commissioners.
- Discuss how to set up Regional HAG Groups or alternatively establish collaborative joint working nationally.

**Completed registration forms must be returned by 18<sup>th</sup> February 2008 to:**

**Elaine Goldwater**  
Pharmacy Workforce  
Development, NHS North West,  
Room 612a, 6<sup>th</sup> Floor, Gateway  
House, Manchester, M60 7LP

**Email:**  
[Elaine.goldwater@northwest.nhs.uk](mailto:Elaine.goldwater@northwest.nhs.uk)

**Telephone: 0161 625 7323**

# Harmonisation of Accreditation - National Meeting

**Tuesday 26<sup>th</sup> February 2008**

**Chancellors Hotel & Conference Centre,**  
Chancellors Way, Moseley Road, Manchester, M14 6NN  
([www.conference.manchester.ac.uk/chancellorshotelconferencecentre](http://www.conference.manchester.ac.uk/chancellorshotelconferencecentre))

## 10.00am COFFEE AND REGISTRATION

10.20am **Welcome & Introduction to HAG**  
Gail Thomas, Conference Chair

10.50am **A Contractor (Service Provider's) View of HAG**  
Member of NW HAG.

11.10am **A Commissioner's View of HAG**  
Member of NW HAG

## 11.30am COFFEE

11.45am **HAG Competencies & Training Frameworks**  
Clive Moss-Barclay, NHS North West

12.10pm **Syndicate Group Work**  
Each Syndicate Group will work through the development of a C&TF with members of the NW HAG.

## 1.00pm LUNCH

2pm **English Pharmacy Board support for the of Roll Out HAG Nationally**  
RPSGB Speaker to be confirmed

2.15pm **Syndicate Group Work**  
Each Syndicate Group will be asked a number of questions taking into account a briefing paper submitted to the English Pharmacy Board and consider if the HAG scheme should be rolled out nationally and how.

2.45pm **Feedback from Syndicate Groups and Discussion**

3.15pm **Summary and Way Forward**  
Gail Thomas, Conference Chair





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## REGISTRATION FORM

Complete and return this form by **Monday 18<sup>th</sup> February 2008** to Elaine Goldwater at [Elaine.goldwater@northwest.nhs.uk](mailto:Elaine.goldwater@northwest.nhs.uk) or post to NHS North West, Room 612a, 6th Floor, Gateway House, Piccadilly South, Manchester, M60 7LP.

Title	Mr/Mrs/Miss/Ms/Dr (delete as appropriate)
Forename(s)	
Surname	
Job Title	
Work Address	
Organisation's Name	
Work Telephone	
Fax	
Email	
Are you attending all day, morning or afternoon?	All day / am / pm (delete as appropriate)
Attending Lunch?	Yes / No
Dietary / Special Requirements:	

**There is no charge for this event. Places are restricted and all successful applicants will be notified by email after the closing date that a place has been reserved for them.**